

## Fees

### General Information

As a general guide most of the **GP's charge private fees**. Concession rates are available where appropriate. Veteran Affairs Cards are accepted. Reduced fees for children.

If you have any concerns or questions please don't hesitate to ask your GP in your consultation.

**The reception staff bill according to the item codes provided by your GP.**

### Variation in Fees

Each **GP is responsible for setting their fees**. This is important for you to understand as it explains the variation in charges when seeing different GP's in the practice.

### Method of payment

Payment is **required at the completion of your consultation unless by prior arrangement**. We accept Cash/Cheque/Eftpos/ Credit Cards. (**Visa & MasterCard only**). You can also pay on the telephone by using your credit card or by direct deposit.

Direct deposits can be made via internet banking or by attending the bank.

### Direct Deposit Payments

- Billings Trust Account
- Bank Commonwealth Bank (CBA)
- **BSB** 06-2207
- **Account Number** 10097825.
- Please reference with your name and/or invoice number.

### Overdue accounts.

Accounts over 30 days will incur a service fee.

### Medicare Rebates

Medicare rebates for consultations and/or procedures are determined by the Federal Government. Medicare defines the "**item numbers**" that are used by patients to claim rebates from Medicare. These "**item number**" definitions are also based on the **time** and **complexity** of consultations and procedures. There are higher fees and Medicare rebates on Saturday afternoons. **Please be aware there may be a "gap" between your GP's fee and the rebate.**

The fees below are a guideline for some common consults Please refer to our website for more information.

#### Standard Consultation

(M-F) from \$90 (S) from \$95

After 12pm on Saturday from \$100

#### Long Consultation

(M-F) from \$150 (S) from \$160

After 12pm on Saturday from \$160

#### Acupuncture

Initial \$130 -\$160

Subsequent from \$100-\$150

There may be additional charges for other procedures (e.g. **suturing & ECGs**.) and medical supplies (e.g. **vaccines and dressings**).



## Appointments/Fees General Patient Information



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VISIT US ON THE INTERNET  
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## Appointments

### General Information

The practice operates an appointment system. We '**triage**' appointments. Triageing patients is the **process of prioritising sick or injured people for treatment according to the seriousness of the condition or injury.**

**Online booking** now available download the **HotDoc app** or go to our website to book online.

### New Patients

If you are a **new patient to the practice or an existing patient whose details have changed** please assist us by downloading, completing and bringing to your appointment the **New Patient Form.**

This can be downloaded from our website or obtained from our receptionists at the Practice.

### Urgent Appointments

If you need to be seen **urgently** we will try to accommodate you with your usual GP. If your usual GP is unavailable we can offer you an appointment with another GP.

### Longer appointments

Longer appointments are available. To assist in determining the length of your appointment please advise if you have multiple or complex issues you want to discuss with your GP.

The receptionist will schedule accordingly.

## Regular Sessions

Doctor	Mon	Tues	Wed	Thurs	Fri
Allsop	AM/PM	AM/PM		AM/PM	AM/PM
Brunello	PM		AM/PM	PM	
Canfield	AM	AM/PM	AM/PM		2/3/4
Gooden		AM/PM		AM/PM	AM/PM
Johnston	AM	AM			
Moll		AM	PM	AM	
Procter	AM/PM	AM/PM		AM/PM	AM/PM
Roy	AM/PM			AM	
Scott	AM/PM	AM/PM	AM/PM		
Thackway	AM/PM	AM/PM	AM/PM	AM	AM/PM

Please note the regular sessions listed above are a general guide.

We are open on Saturdays and two Doctors work. The Saturday GP is on rotation.

Doctors may **vary or cancel sessions** during holiday periods.

We are closed on **Public Holidays** and **Sundays.**

## Appointments (Cont)

### Home Visits

Coming into the Practice is our preferred option enabling us to provide you with access to our comprehensive facilities and our clinical team.

We are however pleased to be able to offer home visits for our current patients **whose condition prevents them from attending surgery.**

### Waiting Times

On arrival we will advise you if we are not meeting schedule. We understand that you time is valuable so we work hard to adhere to appointment times. However, due to the unpredictability of General Practice your GP may run late.

We apologise for the inconvenience. If you are unable to wait we may be able to offer you an alternative GP or alternative time **dependent on availability.**

### Do not attend

Patients who do not attend **may** be charged the full appointment fee for non-attendance dependent on the circumstances.

