

## Frequently asked questions

### How long does a referral last ?

A referral from a GP to a specialist lasts 12 months, unless noted otherwise.

The referral ***starts from the date the specialist first attends the patient, not the date issued.*** Referrals can not be back dated.

### What is an indefinite referral ?

If a patient needs continuing care, GPs can write a referral beyond 12 months or for an indefinite period. However, if a patient has an indefinite referral and has a new or unrelated condition, the GP must issue a new referral.

### Why do I need an appointment ?

There may be times when the GP has advised our reception staff that you need to make an appointment prior to the GP writing the referral or the script.

## GP Sessions

Doctor	Mon	Tues	Wed	Thurs	Fri
Allsop	AM/PM	AM/PM		AM/PM	AM/PM
Brunello	PM		AM/PM	PM	
Canfield	AM	AM/PM	AM/PM		AM
Gooden		AM/PM		AM/PM	AM/PM
Johnston	AM	AM			
Moll		AM	PM	AM	
Procter	AM/PM	AM/PM		AM/PM	AM/PM
Roy	AM/PM			AM	
Scott	AM/PM	AM/PM	AM/PM		
Thackway	AM/PM	AM/PM	AM/PM	AM	AM/PM

Please note session times may vary due to leave



## General Practice Cremorne (GPC) Information Scripts/Referrals



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VISIT US ON THE INTERNET

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### Scripts & referrals requested in your consultation

It is important for the GP **to assess your current health status**, prior to writing your referrals/scripts.

Your GP is responsible for ensuring your specialist advice is integrated into your ongoing care.

Referrals to specialists or consultant physicians are **generally valid for 12 months**.

They are responsible for managing specific conditions, for example Ophthalmologist -glaucoma.

**Your** overall management and the continuity of your care is important to us at GPC

It is ideal that you ask your **GP** for any scripts or referrals **as part of your consultation**.



### Scripts & referrals requested outside a consultation

**GPC** can meet your request for scripts and referrals outside a consultation, however, we need to advise you of the following.

This service can only be offered for **repeat scripts and or referrals** which you have previously discussed with your GP.

Your GP may request to see you prior to writing referrals/scripts **to reassess your current health status**. The reception staff will advise you if this is required.

#### **Turnaround**

The turn around time for referrals and scripts is **three working days from the time the doctor receives the request**.

**E.g.** if you request on Thursday and your regular GP doesn't work till Monday, it will be three working days from the Monday.

### Urgent scripts requested on the day.

**GPC** recognises there are times when you may need urgent scripts.

If your GP is not working that day this will be referred to the Doctor on Call in the practice.

### Service fee charge for scripts outside of a consultation

There is a \$20 service fee for a script or referral **unless your GP waives the fee**.

The **service fee does** not attract Medicare Benefits as the script or referral is the fee charged for

*"a professional service when the patient does not need or request to see the prescribing Medical Practitioner" AMA*

**Script service fee \$20  
Referral service fee \$20**

**Postage charges apply if required to post.**

